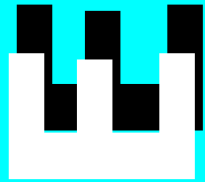
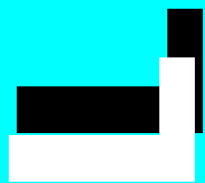
A large, bold, black letter 'T' is positioned vertically on a bright cyan background. The letter is stylized with a thick stroke and a small horizontal bar at the top.A large, bold, black letter 'R' is positioned vertically on a bright cyan background. The letter is stylized with a thick stroke and a small horizontal bar at the top.A large, bold, black letter 'E' is positioned vertically on a bright cyan background. The letter is stylized with a thick stroke and a small horizontal bar at the top.A large, bold, black letter 'L' is positioned vertically on a bright cyan background. The letter is stylized with a thick stroke and a small horizontal bar at the top.A large, bold, black letter 'A' is positioned vertically on a bright cyan background. The letter is stylized with a thick stroke and a small horizontal bar at the top.

To: Nursing Home Providers

RE: Retroactive Awards

The Alabama Medicaid Claims Payment System is currently not recognizing nursing home financial eligibility segments for recipients who receive a retroactive award from the Medicaid District offices. If you are submitting your long term care admission dates through the Long Term Care Admission Notification software and are receiving a rejection of “no financial eligibility” and you have an award notice that covers the submission date, please contact the Long Term Care Medical and Quality Review Services Unit at (334) 242-5149 for assistance.

You may fax an explanation of the problem, a copy of the award notice, and a copy of the rejection notice to the Long Term Care Medical and Quality Review Services Unit at (334) 353-4909.

July 22, 2008